

Accessibility Conformance Report (ACR®)

Based off VPAT Version 2.4

for:

OnCue

March 16, 2026



OnCue Technology LLC
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Houston, TX 77008

OnCue Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version: OnCue

Report Date: March 16, 2026

Product Description: OnCue trial presentation software for Windows, version 4.5.1322

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Notes:

Evaluation Methods Used: Testing is based on knowledge of general product functionality and was done using assistive technologies.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable (N/A):** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.1.

WCAG 2.2 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>All non-text content that is presented to the user has a text alternative that serves the equivalent purpose.</p>
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>N/A</p>	<p>N/A</p>
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>N/A</p>	<p>N/A</p>
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>N/A</p>	<p>N/A</p>
<p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	<p>Partially Supports</p>	<p>When using assistive technology, some user interface controls convey values inconsistent with the values shown on-screen.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	All the contents were presented in a logical sequence.
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Sensory Characters were not used as the only way to communicate information.
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	Some user interface controls use color as a sole way to indicate the selection.
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	N/A	N/A
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	When the Full Keyboard Navigation setting is enabled, most functionality is operable via the keyboard. However, some contextual help functions do not provide a way to access their help content using the keyboard alone. But this help content is available elsewhere using the keyboard.

<p><u>2.1.2 No Keyboard Trap</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>When the Full Keyboard Navigation setting is enabled, no keyboard traps were found.</p>
<p><u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 only)</p>	<p>Supports</p>	<p>There are some keyboard shortcuts presented with a single key, with the option to change or remove the shortcut.</p>
<p><u>2.2.1 Timing Adjustable</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>N/A</p>	<p>N/A</p>
<p><u>2.2.2 Pause, Stop, Hide</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>N/A</p>	<p>N/A</p>
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>No flashing content found.</p>
<p><u>2.4.1 Bypass Blocks</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>N/A</p>	<p>N/A</p>

<p>2.4.2 Page Titled (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>All the screens were presented with title.</p>
<p>2.4.3 Focus Order (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>When the Full Keyboard Navigation setting is enabled, keyboard focus follows a logical order.</p>
<p>2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>Links/buttons were meaningful.</p>
<p>2.5.1 Pointer Gestures (Level A 2.1 only)</p>	<p>N/A</p>	<p>N/A</p>
<p>2.5.2 Pointer Cancellation (Level A 2.1 only)</p>	<p>N/A</p>	<p>N/A</p>
<p>2.5.3 Label in Name (Level A 2.1 only)</p>	<p>Supports</p>	<p>All the control elements that have keyboard access and an accessible name included the visible label in their accessible name.</p>
<p>2.5.4 Motion Actuation (Level A 2.1 only)</p>	<p>N/A</p>	<p>N/A</p>
<p>3.1.1 Language of Page (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>The application had a valid language.</p>
<p>3.2.1 On Focus (Level A) Also applies to: Revised Section 508</p>	<p>Supports</p>	<p>No change happened on focus.</p>

<ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>3.2.2 On Input (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	No change happened on input.
<p>3.2.6 Consistent Help (Level A 2.2 only)</p>	Supports	Online Help pages were available for all the screens in the main menu/ toolbar.
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Clear and concise error message have been provided.
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Labels and instruction were present for all the form fields.
<p>3.3.9 Redundant Entry (Level A 2.2 only)</p>	Supports	There was no redundant entry found for the contents.
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	N/A	N/A
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to: Revised Section 508</p>	Supports	All user interface elements are exposed to assistive technology.

<ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
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Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	N/A	N/A
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	N/A	N/A
<p>1.3.4 Orientation (Level AA 2.1 only)</p>	N/A	N/A
<p>1.3.5 Identify Input Purpose (Level AA 2.1 only)</p>	N/A	N/A
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	All text has a contrast ratio greater than 4.5:1. UI components have a contrast ratio greater than 3:1.
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to: Revised Section 508</p>	Supports	Text can be resized up to 200%.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	No non-essential images of text found
1.4.11 Non-text Contrast (Level AA 2.1 only)	Supports	Non-text content has a contrast ratio greater than 3:1.
1.4.12 Text Spacing (Level AA 2.1 only)	N/A	N/A
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Supports	No significant change happened on hover or focus.
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	N/A	N/A
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Headings and labels were provided.
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	When the Full Keyboard Navigation setting is enabled, a well-defined, highly visible visual indication is shown for the focused element.
2.4.11 Focus Appearance (Minimum) (Level AA 2.2 only)	Supports	The contrast ratio of the focus indicator was compliant.

Criteria	Conformance Level	Remarks and Explanations
2.4.12 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Supports	Focus was not obscured.
2.5.7 Dragging Movements (Level AA 2.2 only)	Supports	Keyboard shortcut was provided for the dragging movements.
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Supports	Target size for the active controls were compliant.
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	N/A	N/A
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	Navigation was consistent.
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	Identification of the contents were consistent.
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Error suggestions were provided.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 	N/A	No legal or financial data was required.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 		
3.3.7 Accessible Authentication (Level AA 2.2 only)	N/A	N/A
4.1.3 Status Messages (Level AA 2.1 only)	N/A	N/A

Table 3: Success Criteria, Level AAA

Notes: Not Applicable

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Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Some contextual help content is unavailable to assistive technology. The error messages were not exposed to the assistive technology.
302.2 With Limited Vision	Supports	Text and other graphical content is greater than the minimum requirement.
302.3 Without Perception of Color	Partially Supports	Some user interface controls use color as a sole way to indicate the selection.
302.4 Without Hearing	Supports	No Audio or video content found.
302.5 With Limited Hearing	Supports	No Audio or video content found.
302.6 Without Speech	N/A	No speech was required for operating the application.
302.7 With Limited Manipulation	Partially Supports	Some contextual help content is unavailable to assistive technology.
302.8 With Limited Reach and Strength	Supports	All the contents were available for the user with limited reach and strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Some contextual help content is unavailable to assistive technology.

Chapter 4: [Hardware](#)

Notes: There are no hardware components of the application.

Chapter 5: [Software](#)

Notes: Please see the table 1 and 2 for WCAG 2.0 sections.



Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
<u>602 Support Documentation</u>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Does Not Support	Accessibility and compatibility features were not documented.
602.3 Electronic Support Documentation	Not Evaluated	Not Evaluated
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	Alternate formats of print materials can be provided at the user's request.
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Support services provide a contact method conforming to 603.3.
603.3 Accommodation of Communication Needs	Supports	Email support@oncuetech.com for all types of support. For support related to training, please contact training@oncuetech.com .

Legal Disclaimer

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